



Indianapolis Public Transportation Corporation
dba IndyGo
1501 W. Washington Street
Indianapolis, IN 46222
www.IndyGo.net

Mobility Advisory Committee Update – January 2021

To: Chair and Board of Directors
Through: President/CEO Inez P. Evans
From: Mobility Advisory Committee Chair Mandla Moyo
Date: February 25, 2021

Mobility Advisory Committee Update – January 2021

ISSUE: An update from the Mobility Advisory Committee (MAC) will be presented at the board meeting.

RECOMMENDATION: Receive the report

Mobility Advisory committee (MAC)
Meeting Minutes
January 21,2021
This Was a public Zoom Meeting due to Covid-19

Attendees

Greg Meyer- MAC
Eric Schlegel- MAC
Cori Wills- MAC
Eddie Rickenbach- MAC
Leslie Daily- MAC
Linda Gosnell- MAC
Bernie Wilmer- MAC
Mandla Moyo- MAC Chair
Greg Bedan - Visitor
Ryan Malone - Visitor

Inez Evans- IndyGo
Aaron Vogel-IndyGo
Mike Roth- IndyGo
Teresa Franklin- IndyGo
Marilyn Sadler- IndyGo
Ryan Wilhite- IndyGo
Charlie Carlino- IndyGo
Jennifer Pyrz- IndyGo
Faith Chadwick- IndyGo
Lisa Pace- IndyGo Board
Adairius Gardner- IndyGo Board

Welcome and introduction:

- **Senior Director of Mobility Solutions, Mike Roth** Took the attendance of the MAC members

Approval of the November 18, 2020 Meeting agenda.

- **Meeting Agenda** – presented to MAC for approval, Approved.
- **Minutes from November 18th, 2020** meeting presented to MAC for approval, Approved.
- **Eric Schlegel-** Membership renewal presented to MAC for approval, Approved.

Discussion Items:

Mandla Moyo/ MAC Chair

- **MAC is placing a Work Group together that will discuss helpful topics for its members.**
- **Upcoming topics will cover new structures such as new transit lines and its plans to include paratransit as IndyGo grows.**
- **The plan is to have robust work group conversations**
- **The plan is to have delegates signed up for upcoming meetings**
- **No one voice will take the lead of the conversation; however, a more shared approach as to how the conversation will be lead.**
- **A spreadsheet will be created with responsibilities/volunteer list of assigned duties.**
- **Plan to enlist fresh recruits to represent the MAC**
- **Mike suggested we could post this invitation to enlist new fresh talent to the MAC board by posting on IndyGo website.**

Inez Evans/ IndyGo President and CEO

- **Collective bargaining agreement set by Local 1070 on 1-1-2021 3yr deal constructed for the stability involving financials during the COVID pandemic passed.**

- Inauguration involving the Biden/Harris administration will bring about changes regarding a newly nominated Secretary of transportation.
- New Deputy of transportation will be nominated via FTA
- State House Bill SB141 evaluation
- Touched on the topic regarding the 10% taxes from State local residents that help with covering IndyGo Operating expenses.
- These taxes allow for IndyGo to reach \$60 Million for the company's revenue stream
- IndyGo previous budget reached \$117 Million this past year
- Senator Freeman regarding the State House Bill SB141 regarding the fare box recovery plan we should be at 25% revenue- we are not meeting the threshold.
- Reasons we don't meet this threshold is due to all the discounted and free trips we give to veterans, disabled, school students, ect..
- If bill passed IndyGo will be penalized 25% and hold back 10% of our revenue.
- No transit system in the state of Indiana has had this penalty- this type of penalty can be harmful for our plans for expansion.
- Discussions are underway regarding how we can raise funds for the future of IndyGo.
- Discussions on how we can educate the public
- New facilities East campus 33rd and Post and 2425 W. Michigan street are purchased
- East Campus 33rd and Post will house operations and training facility
- 2425 W. Michigan Street Mobility solutions building will house Paratransit operations and customer care center, along with the assessments team.
- Assessments team will be supplied with an obstacle course for assessment testing.

Aaron Vogel/ VP of Operations/ Chief Operating Officer

- Re-shift in bus stops for balance distancing.
- 500 total stops we currently have
- How does bus stops affect paratransit?
- ADA Stop percentage changed from 16% to 19% Increase
- 19% percent of our bus stops are ADA compliant having sidewalks/ curb ramps
- ADA transition plan evaluated every stop to determine what stops were accessible.
- All new stops will be ADA compliant and several others updated to be ADA compliant.
- New buses will be purchased- change of fleet
- New design underway
- Inductive charging stations underway- route 901 February/ Middle March- Key bank
- Charging station route 901 Greenwood charging is due this upcoming summer 2021

Mike Roth/ Senior Director of Mobility Solutions

- New Location 2425 W. Michigan St modifications are underway as Mobilities services/ Customer call center/ Assessments prepares to relocate.
- TNC are being used to augment open Door leaving more options for our riders- Providing better service to the ADA community.

Jennifer Pyrz/ Chief Development officer

- Purple line final design is underway
- Prepare for DBE Outreach
- Get contractors prepared for bidding opportunity
- Grant Execution projected for early March
- FTA change in administration may slow down progress shortcut
- Bids would be turned in April-May & presented to the board so selections can be made by at least June.
- August Construction projected
- Purple line design (APS) will be included.

Ryan Wilhite/ Manager of Special Project & Regional Mobility Integration

- A letter went out to selected individuals to create a special task force that will be the sounding board for ADA concern.
- February is scheduled for the first task force meeting
- Stakeholder will be included
- A facilitator will be selected to present the discussion to the community

Teresa Franklin/ Manager of Mobility Services

- Eco-lane has improved paratransit services
- Transdev is having staffing issues once they fulfill more positions its projected service will be ever better.
- OTP would have been in the 70's if we wouldn't have changed to new software
- Nov 1.67% Dec 1.75% Significant jump in productivity.
- With the improvement of Eco-lane complaints have gone down to 1.6%.
- 3.5% is what the complaints were before Eco-lane.
- Scheduling is much better less on-board time significantly
- Late arrivals have decreased
- Ride time is better
- Centers being able to monitor the Open-Door coaches has helped tremendously
- Noble- Crossroads- New Hope- Outside the Box are using the login provided for Eco-lane to monitor riders' trips.

Soon Open Door riders will have the ability to put funds on their account which will allow for Uzurv fare to be deducted for trips.